



Utility Department
Customer Service

160 Lake Avenue
Palm Coast, FL 32164
386-986-2360

Notice of Rate Adjustments Effective October 1, 2025

Dear Property Owner,

Beginning October 1, 2025, your utility bill will reflect updated rates for water, wastewater, stormwater, and solid waste services.

Water and Wastewater

Following a rate gap analysis and public meetings earlier this year, City Council approved adjustments to ensure reliable, safe, and compliant water and wastewater systems. These funds support aging infrastructure, protect public health, meet state regulations, and prepare for the future. The new rates will reflect an 8% increase. Please see attached chart for detailed information.

Stormwater

A 2023 Stormwater Rate Study established a five-year fee schedule to cover operations, critical repairs, and system upgrades. The new stormwater rate will be \$36.16, an increase of \$3.29 per month.

Solid Waste

In 2023, the City entered into a seven-year residential solid waste agreement with FCC Environmental Services Inc. Under this agreement, rates are adjusted annually based on the Consumer Price Index (CPI). The new solid waste rate beginning October 1, 2025, will be \$34.37, an increase of \$1.07 per month.

We understand that rate adjustments impact households, and we are committed to transparency and careful planning. To help mitigate the increase, City Council also reduced the property tax rate by one-tenth of a mil. A detailed breakdown of the new rates is included on the back of this letter and on our website at palmcoast.gov/customer-service.

Additionally, the Utility Department has developed a Utility Strategic Plan outlining key infrastructure improvements over the next five years. We encourage you to review this plan on our website to learn more about upcoming projects. You can locate this plan by visiting PalmCoast.gov/utility-strategic-plan.

Thank you for your understanding as we continue investing in the essential services that keep Palm Coast safe, resilient, and prepared for the future.

Water and Sewer Rates		
	Residential/Duplex	Commercial/ Multi-Family
Water Base Fee	\$25.92	Based on Size of Meter
Usage per 1,000 (gallons)		\$8.05
0-5,000	\$7.02	
5,001-10,000	\$7.72	
10,001-20,000	\$9.84	
Above 20,000	\$12.63	
Wastewater Base Fee	\$25.46	Based on Meter Size
Usage per 1,000 (gallons)	\$6.59	\$7.92
Optional Irrigation Meter		
Irrigation Base Fee	\$12.94	Based on Meter Size
Usage per 1,000 (gallons)		\$7.28
0-5,000	\$7.72	
5,001-10,000	\$7.72	
10,001-20,000	\$9.84	
Above 20,000	\$12.63	
Stormwater Rates		
Per Equivalent Residential Unit (ERU) per Month	\$36.16	
Solid Waste Rates		
Residential/Duplex	\$34.37	

All properties outside the city limits will receive a 25% surcharge on water, wastewater, and reclaimed water rates and charges/fees.

A listing of updated rates is located on our city website:

<https://www.palmcoast.gov/customer-service>



Scan with your
mobile phone
camera to view
the Utility
Strategic Plan.

[palmcoast.gov/utility-strategic-plan](https://www.palmcoast.gov/utility-strategic-plan)